

Happy candidate becomes loyal client

IT'S always gratifying when a happy candidate becomes a loyal client.

That was the case when Lindsay Gray found herself leading a HR team at world-renowned design and manufacturing company, International Safety Components (ISC).

Lindsay had called on Supertemps after relocating to North Wales from Northampton.

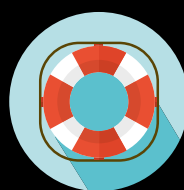
While covering maternity leave, she discovered a flair for human resources. Twelve months later she found herself in the function at a top leisure firm, a position she held for years before taking up the post of HR Manager at ISC in Bangor.

The business has enjoyed a rapid period of expansion, growing from 77 employees to almost

100 in the space of a year, so when it came to identifying the best people for new roles she enlisted the help of Supertemps.

Filling a variety of temporary and permanent positions, from machine operatives to administrative staff and accounts personnel, the two expanding organisations work closely together and plan to do so for many years to come.

How Supertemps helped Lindsay



01

We took time to get to know her

02

Worked to find her ideal job

03

Supported her throughout her career move

04

Now recruits staff for Lindsay's team

It is amazing to be in the position of client having been a candidate, but the relationship with Supertemps was so positive and they helped me so much that I felt they were the best agency for us to work with.

I was living in Northampton with my husband when the opportunity came up to relocate to Colwyn Bay, where his family lived. We did that and I needed a job, so I found myself working in reservations at a hotel before being advised to move back into HR.

Continues overleaf



I've worked with recruitment agencies from around the world and the majority don't do that, it's the personal touch but it's more than that, they go the extra mile and take the time.

I absolutely love it because I'm a people person, and maybe that's why I connected with Supertemps.

I used their services at the leisure firm I worked for previously, then spotted a job via their agency as a HR Manager at ISC, which was a career progression with more responsibility.

I went for it and with their support I got it. It's been amazing and a great move, and now I'm in the position of recruiting new staff myself, they are my first port of call. We are experiencing a lot of growth and within the last year we have gone from 77 to almost 100 staff; there are new customers all the time, different products and the quantity of orders is on the increase.

As a result, I've needed Supertemps more than ever, and as usual they have been amazing to deal with.

They are so helpful, they come in and have a conversation with you, get to know your requirements and the machinations of the business.

I've worked with recruitment agencies from around the world and the majority don't do that, it's the personal touch but it's more than that, they go the extra mile and take the time. It's also good to go to them for information and advice as they work closely with so many different industries and have 40 years of know-how.



"The consultants we deal with at Supertemps are clear, transparent and flexible, they are an absolute pleasure to work with..."

They need to know our USPs because they have to sell the company to the candidates, and in all honesty, they are very much part of the team, that's the rapport you get with them and what you want from a recruiter. The consultants we deal with at Supertemps are clear, transparent and flexible. They are an absolute pleasure to work with and unlike any other agency I've dealt with previously.

We need clients from engineering and manufacturing backgrounds, with a certain type of experience and qualifications and skills, from setters and production staff to administrative duties. They are always able to deliver.

Because I have used their services for quite a time, personally and professionally the relationship is there and that's why I keep going back to them.

Given our expansion plans we are already looking at what requirements we will need moving forward, so we will be keeping them busy for a good while yet!

I wouldn't hesitate to work with them again in the future.

For more information on Supertemps, visit www.supertemps.co.uk or call 01492 517602 (Colwyn Bay) or 01248 671477 (Bangor).

International Safety Components (ISC) specialises in product design, development and prototyping. The company has invested heavily in engineering and design personnel, specialist modelling software and high-specification machinery. Concepts can be brought to market via different routes, but there is an established methodology in place, which involves project milestones such as fit and function tests via 3D Solidworks Modelling.

For more information, visit the website www.iscswales.com

