

How do we manage a remote team of workers modifying high value military garments?

| The client

Wirral-based Survitec is one of the world's leading manufacturers of safety and survival equipment. Its customers operate in highly legislative markets providing best value products and services.

Experts in the design, manufacture, inspection, service and maintenance of critical safety technology, the company was established more than 160 years ago and delivers managed services and support packages to commercial marine, defence, aviation, offshore and leisure marine sectors across the globe.

| The challenge



A large batch of anti-G force trousers, used by fighter pilots, required modification. Survitec required up to a dozen remote workers to unpick and prepare the garments for the next stage. This needed to be done swiftly, carefully and off-site with care taken to log and track every garment at each stage.

Stewart Gregory, Survitec Vice President of Innovation and New Product Development, outlines the challenge and how Supertemps stepped in to help:

“When a batch of the company’s skeletal anti-G Force trousers required modification, we called on Supertemps to help.”

“These technical garments are very high value and are a critical part of the ensemble that’s used by fighter pilots on every mission. It was a very rare occurrence and is unprecedented to send them out to people so that they could conduct the work offsite.”

> continues



| The outcome

“The following weeks saw great activity as garments were shipped in small batches to a dozen workers so that they could conduct the required work to allow them to be modified. We then undertook the final steps of the modification and quality checks back at the factory” said Stewart.

“The speedy response by Supertemps significantly reduced any delay to our customers, which was of great relief to us.

“We have worked with Supertemps on numerous occasions, but this was a very strange scenario and one we’ve never encountered before. We needed a company who could give us a slick and immediate response, and we got that, as always.”

“A very straightforward task but a very important one and we are grateful to Supertemps for the way they quickly gathered so many great people with the rights skills to help us get the job done” he continued.

“If we need similar services in the future, we know who to ask.”

| How we helped Survitec

Supertemps sourced, screened, assessed, trained and supervised a dozen remote workers throughout this project. The garments were of extremely high value and of a sensitive nature and all had to be tracked, logged and transported appropriately. Without the important work undertaken by us, Survitec would not have been able to continue with their modifications, resulting in their client being let down.

We helped them deliver on time and within budget.



12
remote workers



0
garments lost
or damaged

100%

of staff
screened/assessed
face to face



On time and
within budget

If you'd like to hear more about how Supertemps can help your business, call us today:

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www.supertemps.co.uk